

ETA[®] International

Code of Conduct



1. I will improve my own technical proficiency for the sake of my own firm and my country.
2. I will conduct myself in a professional manner - admitting and accepting errors when proven wrong - and refraining from changing the facts in an attempt to justify my position.
3. I will never encourage, directly or indirectly, any gratuity, commission, tip or other extra financial benefit in connection with any work I perform, over and above the compensation agreed upon by my employer, or over and above the service charges established by my firm.
4. I will avoid any conflict of interest or appearance of conflict of interest.
5. I will assist fellow technicians in understanding the technical, as well as the financial needs of the firm I am a part of, as I know that teamwork is the key to success.
6. I will respect the fact that my customers, clients, and non-technician fellow workers may not easily understand the highly technical and complex nature of my work. Therefore I will have patience and will do my best to allow them maximum understanding of the difficulty and the need for each of my procedures, and within reason, when requested, explain use and/or operation of the products I service.
7. I will display my licenses, certification and other diplomas as marks of professionalism for public recognition.
8. I will undertake only those assignments for which I have been properly trained and qualified, and will request help without hesitation, for those which I am not qualified.
9. I will not misrepresent my firm or my own credentials or qualifications, nor will I downgrade those of my fellow technicians or competitors.
10. I will perform the duties of my job with complete fidelity and honesty.
11. I will safeguard trade secrets, never revealing facts, data, or information obtained in connection with services rendered, without prior consent of the client or my employer, except as authorized by law.
12. I will not improperly offer to, or obtain work, by way of commissions, or otherwise make an offer to pay a client or prospective client in order to obtain work.
13. I will have due regard for the physical environment, for public safety, health and well being. If my decisions are overruled, I will notify my employer, client and/or such other authority as may be appropriate.
14. I realize I must give back some of what others have given to me. Where feasible I will accept cheerfully, to the best of my ability, positions on advisory committees of my school, membership in my professional association, or in other activities, doing my share to raise the level of income, knowledge, proficiency, skills, and public understanding and respect for my profession.
15. When I can no longer abide by these principles, I shall consider seeking a different profession.

I have read and I agree to abide by the above Electronics Technician Code Of Conduct.

Signed this date: May 13, 2010 Printed Name: MICHAEL J. MAYHER
Your signature: Michael J Mayher City: Bay Village State: Ohio

(Please return one copy of the Code of Conduct to ETA for inclusion in your membership or certification portfolio). (Submission of a signed copy of this Code is required for all ETA certifications, in addition to the written examination)